

Why should you report ASB?

Everybody has the right to live in an environment free from harassment and intimidation. The irresponsible actions of a small minority can have a great affect on quality of life. The ASB legislation provides us with the necessary tools to tackle anti-social behaviour. We need YOU to give us the information so we can use them.

- Keep a record or diary of problems as they occur. Be specific as you can in recording names, times, locations and what actually happened.
- Report it! If you don't then we can't do anything to resolve the problems.
- Information will be treated confidentially, and your personal details will not be disclosed unless we have your agreement.

What can you do?

If the problem is not too serious, you could approach the person to make them aware that they are causing you distress. If you do this, follow these steps:

- Stay calm and communicate in a friendly manner
- Explain the problem
- Listen to their point of view.

Dial **999** if life is threatened, if people are injured, if offenders are nearby, or if immediate action is required.

DO NOT PUT YOURSELF IN DANGER!

Victim Support can assist with any type of crime or anti-social behaviour. If you require support please contact **0845 676 1020**.

If you report it,
we can stop it.

GO

for it.

Produced with the support of North Devon Council, Torridge District Council and Tarka Housing Management Panel.

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Anti-social
behaviour

We need to...

STOP

it.

Many agencies deal with anti-social behaviour. Find out more inside.



What is anti-social behaviour?

The legal definition of anti-social behaviour (ASB) is: "Acting in a manner that causes or is likely to cause harassment, alarm or distress to one or more persons not of the same household."

In simplified terms:

"Anti-social behaviour is when one person causes another person to be unhappy, frightened, annoyed or distressed."

What is Safer North Devon?

A joint Crime and Disorder Reduction Partnership (CDRP), also known as the Community Safety Partnership for both North Devon and Torridge Districts.

Safer North Devon employs an Anti-Social Behaviour Officer who works in partnership with:

Devon and Cornwall Constabulary
Devon and Cornwall Police Authority
Devon and Cornwall Probation
Devon and Somerset Fire and Rescue Service
Devon County Council
Devon Primary Care Trust
North Devon Council
Torridge District Council

Together we work on delivering solutions to reduce crime, fear of crime and anti-social behaviour.

Who deals with anti-social behaviour?

The Police deal with the following types of anti-social behaviour:

- verbally abusive language
- criminal damage
- speeding cars
- underage drinking
- threatening and intimidating behaviour
- lewd and inappropriate sexual behaviour
- substance abuse/drug dealing
- hoax calls.

If you witness an incident or emergency, call the POLICE on 999.

If you discover an incident or non-emergency, call the POLICE on 08452 777 444.

Devon and Somerset Fire and Rescue Service deal with arson and nuisance fire setting and can be contacted on 01392 872200. In the event of an emergency, dial 999 and ask for FIRE.

Housing Associations (RSL's) deal with the following types of anti-social behaviour:

- community related anti-social behaviour issues affecting housing association tenants and or local residents.

Your local authority Waste, Recycling and Street Cleaning Service will deal with:

- graffiti and fly posting
- fly tipping
- littering
- unauthorised distribution of free literature
- refuse collection, street sweeping, litter bin emptying
- public conveniences – cleaning/vandalism.

North Devon Council 01271 388870*
Torridge Grimebusters 0800 1422 442

Your local authority Environmental Health and Housing Service will deal with:

- dog control and fouling
- noise and other statutory nuisances
- abandoned vehicles
- nuisance parking/vehicle sales in the street.

North Devon Council 01271 388870*
Torridge District Council 01237 428810*

*Office hours only.

